

NEXCOM International Co., Ltd.

Network and Communication Solutions Atlas User Manual for Industrial Storage

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CONTENTS

Preface

Copyright	V
Disclaimer	V
Acknowledgements	V
Declaration of Conformity	. V
RoHS Compliance	vi

Chapter 1: First Time Setup

1.1 Accessing the NEXCOM Atlas OS	1
1.2 Login Screen	1
1.3 Introduction to the Atlas OS Main Desktop Screen	5
1.3.1 Desktop Application Shortcuts	6
1.3.2 Navigation Panel	7
1.3.2.1 Quick Access Toolbar	8
1.3.2.2 Applications	9
1.3.2.3 System Settings	10
1.3.2.4 Dashboard	11

Chapter 2: Quick Access Toolbar

2.1 Getting Familiar with the Quick Access Toolbar	13
2.1.1 Network: View Network Settings of the NAS System	13
2.1.2 Information: View the NAS System Information	15
2.1.2.1 General	15
2.1.2.2 Hardware	16
2.1.2.3 About Atlas	17
2.1.3 Notification: View System Generated Events	18
2.1.4 Profile: Perform Administrative and Basic System Tasks	19
2.1.4.1 Account	19
2.1.4.2 Language	20
2.1.4.3 Reboot	21
2.1.4.4 Shutdown	22
2.1.5 Logout	23

Chapter 3: System Configuration

3.1 Configuration Window for System Settings	24
3.2 Files & Permissions	25
3.2.1 Enable File Sharing Services for Windows	25
3.2.2 Enable File Sharing Services for FTP	26
3.2.3 Manage User Accounts	27
3.3 Network & Connectivity	34
3.3.1 Configure General Network Settings	34
3.3.2 Configure Network Interface Settings	37
3.3.3 Configure Network Interface Settings Cont	38
3.3.3.1 Configure Advanced Interface Settings	39
3.3.3.2 Set Default Gateway	40
3.3.4 Configure Interfaces for NIC Bonding	41
3.3.5 Configure the Atlas Web Connection Settings	48
3.3.6 Configure SNMP	49
3.3.7 Install Security Certificates	50
3.4 System & Devices	51
3.4.1 Locale Date/Time	51
3.4.2 Email Notifications of Events	52
3.4.3 Configure Wake-on-LAN	56
3.4.4 Set Startup and Shutdown Time with Power Scheduler	57
3.4.5 Restore Default Settings	58
Chapter 4: Manage NAS with Built-in Application	ons
4.1 Using Storage Manager for Disk Management	59
4.1.1 How to Create RAID Volumes	59
4.1.2 View and Manage Disk Drives	61
4.1.3 Advanced Disk Drive Settings	63
4.1.4 View RAID Information	64
4.1.5 How to Remove a RAID Volume	65
4.2 Using the Data Vault File Manager App	66
4.2.1 View Volume List	67
4.2.2 Edit/Create/Delete Files & Folders in the Content Pane	68
4.2.3 Creating a New Folder	70
4.2.4 Editing Folders	72

- 4.2.6 Access Rights of Users' Home Directory73



4.2.7 Previewing Images	74
4.2.8 Previewing Videos	75
4.2.9 Limitations for Folder Name and Share Name	76
4.3 Using Log Book to View Logged Events	77
4.3.1 How to View the Log Record	77
4.3.2 Using the Toolbar and Status Bar	79
4.4 Using Software Center to Manage System	
Firmware and Software	80
4.4.1 How to Update the Atlas Firmware	80
4.4.2 How to Install and Remove Software Packages	84
4.4.3 Examples of Different Package Types	85
Chapter 5: How to Use Widgets	
Chapter 5. How to use whogets	
5.1 Dashboard Widget Panel	87
5.2 Monitor Hardware with System Guardian Widget	89
5.2.1 System State Page	89
5.2.2 CPU Page	90
5.2.3 RAM Page	91

5.2.4 Thermal Page925.3 Monitor Network Traffic with Network Surveillance935.3.1 Quality Analysis Page935.3.2 Upload/Download Page945.3.3 Connections Page955.4 Monitor Storage Devices with Storage Care965.4.1 Summary Page96



PREFACE

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Acknowledgements

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Declaration of Conformity

CE

The product(s) described in this manual complies with all applicable European Union (CE) directives if it has a CE marking. For computer systems to remain CE compliant, only CE-compliant parts may be used. Maintaining CE compliance also requires proper cable and cabling techniques.



RoHS Compliance



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The model selection criteria will be based on market demand. Vendors and suppliers will ensure that all designed components will be RoHS compliant.

How to recognize NEXCOM RoHS Products?

For existing products where there are non-RoHS and RoHS versions, the suffix "(LF)" will be added to the compliant product name. All new product models launched after January 2013 will be RoHS compliant. They will use the usual NEXCOM naming convention.



CHAPTER 1: FIRST TIME SETUP

1.1 Accessing the NEXCOM Atlas OS

The NEXCOM Atlas OS is a user-friendly web-based graphical user interface to manage and monitor the NAS system. The user interface can be accessed through the Management (MGT) port on the front panel of the NAS system using the following default IP address and login credentials:

- Management Port IP Address: 192.168.100.1
- Default login username: admin
- Default login password: admin

Using a web browser, type the IP address "**192.168.100.1**" into the address bar to enter the login screen.



1.2 Login Screen







Enter Login Credentials

Use the username and password to sign into the system. The password will be masked by asterisks.





Note: If the login credentials are incorrect or the password is forgotten, the following screen will be displayed.



Please contact your administrator to assist you with recovering forgotten/ lost password.

Restoring Factory Settings to Reset Password (For Administrators)

In the event that the password cannot be retrieved, administrators can restore the password and system settings to default by pressing and holding the front panel reset button for 4 seconds.







Note: The reset button is a waterproof button. Please use a thin object like a pin to press the button.

Please note that performing this procedure will clear all the settings previously configured and restore the system to default settings, including IP address of the management port. Please use the default IP address to log into the system.





Save Login Credentials

To configure the login screen to remember your login username for future logins, select the **Remember me** check box. If the web browser is configured to store the password, the password will also be remembered.



After successful login, a loading transition screen with pulsing background colors will be displayed briefly.





1.3 Introduction to the Atlas OS Main Desktop Screen

After logging in, you will be redirected to the main desktop screen of the NAS web management interface (Atlas OS).



The desktop includes shortcuts to **Applications** and the **Navigation Panel**, which contains the **Quick Access Toolbar**, **Home** (orange) and **Dashboard** (purple) menu bars. Clicking the **Home** menu bar will minimize the configuration window and provide more desktop space to customize shortcuts for apps and widgets.



1.3.1 Desktop Application Shortcuts

Default application shortcuts available on the desktop include **Storage Manager**, **Data Vault**, **Log Book** and **Software Center**.

Clicking the application shortcuts on the desktop will open their respective windows. The windows can be dragged and resized.



To check which app is opened currently and quickly toggle between the app windows, move the mouse over the icons at the bottom of the desktop and click on the respective app icon. Moreover, when an app window is minimized, it can be restored by clicking on the corresponding icon.



1.3.2 Navigation Panel

The Navigation Panel offers a configuration window for system settings, application access and dashboard monitoring/configuration.





1.3.2.1 Quick Access Toolbar

The Quick Access Toolbar provides notification information and quick access to commonly used settings.



The following items are available:

- Help: Provides access to user manual information.
- Network: Displays current network information and settings.
- Information: Displays general system information and software version.
- Notification: Displays a record of recent event logs.
- **Profile:** Provides options to reboot, shutdown and logout the system, as well as options to change login password and display language.

For more information on the Quick Access Toolbar, please refer to Chapter 2.





1.3.2.2 Applications

The Applications page displays all the apps available on the system.



The following apps can be accessed:

- **Storage Manager:** Disk management app for creating and managing RAID volumes.
- **Data Vault:** File manager app for managing files and folders on the storage drives.
- Log Book: Event log app for accessing system log records.
- **Software Center:** Device management app for installing firmware and software packages.

For more information on using the applications, please refer to Chapter 4.



1.3.2.3 System Settings

The System Settings page provides a variety of options to configure the NAS system. To see the full name of a menu item, move the mouse over the icon.



Files & Permissions

- File Sharing Services: Windows and FTP file sharing configurations.
- Users: Manage user accounts on the NAS system.
- Groups: Manage user groups on the NAS system.
- Permissions: Options for setting permission rights.

Network & Connectivity

- Network Settings: Hostname description, DNS server 1 and 2 settings, IP address settings for Management, LAN1 and LAN2 ports, as well as NIC bonding settings for LAN1 and LAN2.
- Atlas Settings: Port number configuration for HTTP and HTTPS.
- **SNMP:** SNMP configuration for SNMPv1, SNMPv2 and SNMPv3.
- **Security:** Security configuration for uploading digital certificates.

System & Devices

- Locale Date/Time: Automatic or manual configuration of locale date and time.
- Notification: Email notification of log events.
- Power Management: LAN1 and LAN2 Wake-on-LAN configuration and time-based scheduler for system power on/off.
- System Recovery: Restore factory default settings.

For more information on configuring system settings, please refer to Chapter 3.



1.3.2.4 Dashboard

The Dashboard page displays all the widgets currently configured for display on the desktop.



Click Widget Panel to see the list of widgets. The following widgets are available:

- System Guardian: Widget for displaying hardware-related information.
- **Network Surveillance:** Widget for displaying network-related information.
- **Storage Care:** Widget for displaying storage-related information.

For more information on using the widgets, please refer to Chapter 5.







Note: When making changes to network-related settings or updating firmware, a yellow pop-up notification will appear on the upper-right corner of the desktop to notify the user to restart the system for the changes to take effect.





CHAPTER 2: QUICK ACCESS TOOLBAR

2.1 Getting Familiar with the Quick Access Toolbar

The Quick Access Toolbar includes the following menus: Network, Information, Notification and Profile.



2.1.1 Network: View Network Settings of the NAS System

Click to see the connection information and status of the network interfaces. The following information can be viewed on this page: IP address, MAC address, connection speed and status of the network interface.

?		9 💬 🚯	
🐑 DNS	Primary	10.1.1.2	
LAN1	MAC	00:00:00:00:01	
Default Gateway Mb/s 10/100/1000	MAC IP Subnet Mask	00:00:00:00:03 10.11.1.147 255.255.255.0	
MGMT	MAC IP Subnet Mask	00:00:00:00:02 192.168.100.1 255.255.255.0	
	🗰 🕸 🐼	Dashboard	

Interface Connection Speed and Default Gateway

The current interface connection speed, such as 10/100/1000, is shown below the interface name on the left. The interface with default gateway configured is shown under the interface name.



Network Status Icons

There are three types of network status, which are presented in graphical icon format as follows:





2.1.2 Information: View the NAS System Information

Click to view the system information. The system information page is categorized in the following 3 sections: General, Hardware and About Atlas.

2.1.2.1 General

The General page displays the hostname, model name, serial number and uptime of the NAS system.



2.1.2.2 Hardware

The Hardware page displays hardware-related information such as CPU, memory, devices connected to the SATA interfaces and the type of powered devices (PD) connected to the PoE ports.



Hover the mouse over the icons to view the name of the device.







2.1.2.3 About Atlas

The About Atlas page displays the information of the Atlas OS firmware version and copyright owner.





2.1.3 Notification: View System Generated Events

Click I to open the Notification page, which displays information of system generated events beginning from the time of initial login. During this time, each new event with a classification level higher than warning (warning and error) will be labeled numerically in ascending order. Normal events with lower classification will not be counted and labeled numerically. For example, if there is a newly occurred event classified as warning or error, the icon will show 1, as shown below:



Events that have not been viewed will be highlighted in green. Error and warning events will be highlighted in red and orange respectively.



Events that have been viewed will be highlighted in gray.



2.1.4 Profile: Perform Administrative and Basic System Tasks

Click it to access the Profile page. The Profile page allows admin users to perform administrative tasks and guest users to perform basic tasks. It is categorized into the following 5 sections: Account, Language, Reboot, Shutdown and Logout.

Certain menu sections may not be available depending on the type of account used to log into the NAS system, as listed below:

Admin User Account: Account, Language, Reboot, Shutdown and Logout. **Guest User Account:** Account, Language and Logout.

2.1.4.1 Account

The Account page provides options to reconfigure the login password.





2.1.4.2 Language

The Language page provides the option to change the display language of the NAS web management interface. The languages currently supported are English, Traditional Chinese and Simplified Chinese.







2.1.4.3 Reboot

The Reboot page allows administrators to reboot the system. Settings made to the system will take effect after rebooting.







2.1.4.4 Shutdown

The Shutdown page allows administrators to shut down the system.







2.1.5 Logout

The Logout page allows users to log out from the current account.





CHAPTER 3: SYSTEM CONFIGURATION

3.1 Configuration Window for System Settings

The Configuration Window for System Settings provides options for modifying configurations such as network settings, system time and system recovery.



The System Settings menu is categorized into 3 main groups:

- Files & Permissions: Set up file sharing between NAS and client devices.
- Network & Connectivity: Configure network and security settings of the NAS system.
- **System & Devices:** Configure system time settings, power management schedule as well as option to perform system recovery.



3.2 Files & Permissions

3.2.1 Enable File Sharing Services for Windows



Set up Windows File Sharing for Network Neighborhood

Go to the **File Sharing Services** > **Windows** tab and select the **Enable** option. The following options can be configured:

- Enable: When selected, computers connected to the same network and workgroup as the NAS system are able to view the NAS system in the Windows network. If the hostname of the NAS system is already known (for example, iNAS330), users can access the NAS system through file browsers by entering \\iNAS330\ in the address field. When deselected, the file sharing service will be disabled and file browsers will not be able to search the NAS system in the network.
- Workgroup: Specify the workgroup name. The default name is WORKGROUP. After applying the settings, the SAMBA server can be viewed from file browsers on systems that are in the workgroup name specified in this field. (The workgroup name shown will be the hostname of the NAS system, which can be configured in Network & Connectivity > Network Settings.)

3.2.2 Enable File Sharing Services for FTP



Set up File Sharing for FTP Server

Go to the **File Sharing Services** > **FTP** tab and select the **Enable** option. The following options can be configured:

- Enable: Enables or disables the FTP server.
- **Port number:** Configure the port number used by the FTP service for file transfers.
- **Enable Secure FTP:** When selected, the FTP server will use TLS encryption for file transfers. (This setting uses the default certificate installed on the system. The certificate can be replaced in **Configuration** > **Security**.)



3.2.3 Manage User Accounts

View User Accounts on the NAS System

Go to the **Users** menu to view all the available accounts on the NAS system.

- The label 2/300 on the upper-right shows the total number of accounts on the NAS system. The maximum number of allowed user accounts is 300.
- Click 🛨 to switch to the **Add User** page.
- The user list table can be sorted by column headings. The **Email** column cannot be used for sorting.

Username 🔻	Role	Email	Created time	
nexcom	User		12/08/17 13:42	*
<u>admin</u>	Administrator	admin@example.com	12/08/17 13:39	

 Click on the username account (the account is underlined, e.g., <u>admin</u>) to switch to the **Edit User** page.



Note: The NAS system comes with a default admin account with the username "admin" and password "admin".

-

Add User Accounts to the NAS System

1. Click 🛨 to go to the **Add User** page.

Siles & Permissions		Ý
Create a new user	*	
Username *		
Only letters (a-zA-Z), numbers (0-9) and symbols (@+-).	
Email Address		
Notification		
Enable Email notification		
Role *		
User	-	
Password *		
Confirm Password *	-	
←	SAVE	
🔅 Files & Permissions 🔛		Ŷ
Files & Permissions		Ŷ
Files & Permissions	÷	Ŷ
Files & Permissions		Ŷ
Files & Permissions		Ý
Files & Permissions User Password * Confirm Password *		Ŷ
Files & Permissions User Password * Confirm Password *		Ŷ
Files & Permissions User Password * Confirm Password * Country * User		Ŷ
Files & Permissions User Password * Confirm Password * Country * United States		Ŷ
Files & Permissions User Password * Confirm Password * Country * United States Description Your of the states		Ŷ
Files & Permissions User Password * Confirm Password * Country * United States Description You can add a description to this user.		Ŷ
Files & Permissions User Password * Confirm Password * Country * United States Description You can add a description to this user.		Ý
Files & Permissions User Password * Confirm Password * Country * United States Description You can add a description to this user.		Ý
Files & Permissions User Password * Confirm Password * Country * United States Description You can add a description to this user.		Ŷ
Files & Permissions	SAVE	Ý

2. Fill in the required fields (marked by asterisks *) and press the save button. An error message will be displayed if invalid characters are entered.



.

Restrictions for the Username Field

- Up to a maximum of 30 characters.
- The only characters allowed are letters (a-z, A-Z), numbers (0-9), underscores (_), at sign (@), plus sign (+), periods and hyphens (-).
- The symbols mentioned above cannot be used as the first and last character for the field.
- Uppercase characters will be converted to their lowercase forms (username only contains lowercase letters).

Restrictions for the Email Field

- This field can be left blank.
- If an email is entered, the field will check whether or not the entered format is valid.

Email Ad	dress	
aaa		
Please enter a valid email address.		

Enable Email Notification of Log Events

Select the **Enable Email notification** check box to allow the NAS system to automatically send log information related to the user through email.

• This option is only available when a valid email address is entered.

Set the User Role

Select the access role of the user account in the drop-down list. The following access roles are available:

- User: User account with guest privileges.
- Administrator: User account with administrator privileges.

Configure User Password

Enter the user password in the **Password** and **Confirm Password** fields.

Password *	
•	
Password must be 8-128 characters in length.	
Confirm Password *	
**	
Password does not match the confirm password.	

- The password must be 8-128 characters in length.
- There are no particular restrictions on the characters allowed.
- Confirm Password must be the same as Password.

Set the GUI Display Language for Users

The display language of the NAS web management interface can be configured differently for different users. Select the display language that will be used for the user in the drop-down list. The following languages are available:

- 中国: Simplified Chinese
- 台灣: Traditional Chinese
- United States: English



6

Note: Only accounts with administrator privileges can log into the NAS system and access the web management interface.


Description of the Account

A description of the account can be entered in the Description field. The description must be less than 256 characters in length.

Description	
5678901234567890123456789012345678901234567	78901
2345678901234567890123456789012345678901234	45678
9012345678901234567890123456789012345678901	12345
6789012345678901234567890123456789012345678	39012
3456789012345678901234567890123456789012345	56789
0123456789012345678901234567890	-
Description must be less than 256 characters in length.	

Save User Account Settings

To complete the user account setup, click the save button. To go back to the previous User List, click the setup.





Note: After the new user account is successfully created, a folder will be created in the *<primary volume>/home* directory with a folder name same as the username. For more information on the access rights to this folder, please refer to the Data Vault section in Chapter 4.



Edit User Accounts

To edit details of a user account, click on the underlined username account to go to the **Edit User** page.







The Edit User Interface

- The username cannot be modified.
- The time the account was created will be displayed.
- The last login session to the web management interface will be displayed.
 If the user has never logged into the web management interface before,
 N/A will be displayed.
- The account can be removed by clicking the **REMOVE THIS USER** button. Only users with administrator privileges are able to remove user accounts.
 - Users are not allowed to remove their own accounts.

Last login tim		
2017/12/11 1		
	You can not remove yourself account	unt!
REMOVE TH		
	CONFI	RM

Change User Password

Press the <u>CHANGE PASSWORD</u> button to access the input fields for assigning a new password.



To cancel assigning a new password, click the <u>CANCEL CHANGE PASSWORD</u> button to close the input fields for assigning a new password.



Note: After the user account is successfully removed, the folder associated with the user in the *<primary volume>/home* directory will not be removed in order to allow the administrator to recover data.

3.3 Network & Connectivity

3.3.1 Configure General Network Settings

🔅 Network & Cor	nnectivity		▼ * -{-
Network Settings	General	Interface	NIC Bonding
Hostname	iNAS330		
DNS Server			
DNS server address 1			
DNS server address 2			
Enable IPv6 🗌			
			\boxtimes

Specify Hostname and DNS Server

The **General** tab page provides the following options:

- **Hostname:** Configure the hostname of the NAS system. The hostname is used as a name-IP address mapping.
- **DNS Server:** Configure the DNS server for resolving domain names of devices in the network (e.g., the address 8.8.8.8 is one of Google's DNS servers.).





Note: Configurations made in this section require a system restart for the changes to take effect. After saving the changes, the restart notification will appear on the upper-right corner of the desktop screen.

The system settings have been changed. Please restart the system to make the changes active. -

• Enable IPv6: Enable IPv6 support for DNS server.



When IPv6 is enabled, the **Interface** tab will include additional IPv6 settings for DHCP/Manual Mode, IPv6 Address, Prefix Length and IPv6 Gateway.

🔅 Network & Con	nectivity 🖅 🔀 👘
Network Settings	General Interface NIC Bonding
🕒 LAN1 💠	Subnetwork Mask
● LAN2	IPv6 Manual
	Address Prefix Length Gateway
	Advanced Options \bigcirc
	\square



• **IPv6 Default Gateway:** The Default Gateway option can also be configured in the **Interface** tab when IPv6 is enabled.

Network & Con	nectivity \Xi 🏹 🛠 -&-
Network Settings	General Interface NIC Bonding
🕒 LAN1 🗇	IPv4 🗌 Manual
● LAN2 ↔	DHCP Default Gateway
MGMT	Subnetwork Mask
	IPv6 Manual
	Address
	\boxtimes





3.3.2 Configure Network Interface Settings

Configure the MGMT, LAN1 and LAN2 Interfaces

Go to the **Network Settings** > **Interface** tab and select the interface to configure (**MGMT**, **LAN1** or **LAN2**). The following options can be configured:

• **Manual:** Select this option to configure a static IP address for the network interface selected.



Note: The MGMT interface is used to manage the NAS system. This interface only accepts a static IP address, DHCP cannot be used to retrieve an IP address.

- DHCP: Enable DHCP for automatic IP address retrieval. When enabled, the IP address, subnet mask and network gateway information will be assigned by the DHCP server. These fields will be grayed out and cannot be modified when DHCP is selected. To view the newly assigned DHCP address, please go to the Quick Access Toolbar > Network page.
- **Address:** The IP address of this interface. When Manual is selected, a static IP address can be configured here (e.g., 192.168.0.50).



Note: Configurations made in the **Interface** tab are applied immediately. System restart is not required for the changes to take effect.



?	r -			()	11	å
×	🔉 Network 8	& Connectivi	ity		★ -{	j-
	Network Set	tings	General Inte	erface NIC B	onding	
1	MGMT	IPv4	Mai DH	nual CP	٦	
	LAN1	 ♦ 	Address	192.168.10	0.1	L
	LANZ	¥ 3	Gateway	200.200.20	5.0	L
		Adva	nced Option	s ⊝		L
1	-	-82	-			
	_					
		# Ø	🕥 Das	hboard		

- Subnetwork Mask: The subnet mask address of this interface. When Manual is selected, a subnet mask address can be configured here. (For example, 255.255.255.0.)
- Gateway: The network gateway address of this interface. When Manual is selected, a network gateway address can be configured here. (For example, 255.255.255.0.)

When DHCP is enabled, the Address, Subnetwork Mask and Gateway fields will be disabled and grayed out.

MGMT	IPv4 Manual
LAN1	Address
LAN2	Subnetwork Mask
	Gateway



?	🏶 🗗 🍽
Network & Conr	nectivity 🖅 🔀 🍝
Network Settings	General Interface NIC Bonding
MGMT	IPv4 Manual DHCP
🔵 LAN1 🛛 🗇	Address
🕒 LAN2 🗇	Subnetwork Mask Gateway
	Advanced Options 🕔
	Enable Jumbo Frame
	MTU (bytes) 1500
☆ ∎	🔅 🕥 Dashboard

3.3.3.1 Configure Advanced Interface Settings

Enable Jumbo Frame Support in Advanced Options

Go to the **Network Settings** > **Interface** tab and select the **Advanced Options** menu. The following options can be configured:

- Enable Jumbo Frame: Enable jumbo frame support. This option is disabled by default and enabling it may improve the transmission performance of large files. (This feature requires the network interface card on the receiving/sending end to have jumbo frame function enabled, otherwise the feature will not work.)
- **MTU (bytes):** Default is 1500 bytes. This maximum value can be increased when jumbo frame is enabled.



3.3.3.2 Set Default Gateway

Hover the mouse over the diamond shaped icon next to the interface and select **IPv4** to set the default gateway.

	ø	Network	& Con	nectivity		▼ * -{
/	Ne	twork Set	ttings	Gen	eral Interface	NIC Bonding
1	•	MGMT		IPv4	Manual	
	1	LAN1	\$		Address	
		LAN2	¢٢	Default Gatew IPv4	/ay < Mask	
				Advance	d Options 🍚	
	L					
						$\boxtimes \boxtimes$

Once the setting is applied successfully, the diamond shaped icon will turn blue.





3.3.4 Configure Interfaces for NIC Bonding

The **NIC Bonding** tab is used to configure the network interfaces for link aggregation. Depending on the link aggregation modes selected, aggregating links can provide fault tolerance or increase network bandwidth.

Creating Bond Interface

1. Select the two interfaces that will be used for link aggregation.



2. Select the link aggregation mode.







3. Confirm the selection and settings for NIC Bonding, and click the **NEXT** button. The current page will switch to the **Interface** tab page, prompting the user to confirm the Bond0 settings before finishing the configuration.



4. After confirming the **Interface** settings, click the **Section** icon to complete the NIC Bonding configuration.





Note:

- The default network setting for Bonding is DHCP IPv4, as well as DHCP IPv6 if IPv6 Enabled is selected.
- The settings in this page can be left unmodified, but users need to confirm the settings by clicking the confirm in order to continue.
 If the user does not confirm the settings and continue without clicking
- If the user does not confirm the settings and continue without clicking the setting icon, the user will be directed to this page when re-entering the Network Settings page. (The original page with General, Interface and NIC Bonding tabs will not be accessible.)
- 5. The newly created bond interface will be shown on the left panel.

Network & Conn	nectivity 🖅 🏹 🍾 👘
Network Settings	General Interface NIC Bonding
Bond0	Configure Link Aggregation
	LAN1 X LAN2 X
	NEXT



Configure the Aggregated Interface (Bond0)

After creating the bond interface, the network interfaces selected for link aggregation will no longer be viewable in the **Interface** tab. The newly created bond interface will be shown instead. To configure the network settings for the bond interface, follow the same procedures used for configuring network interfaces.





Deleting Bond Interface

1. Press the icon on the lower-left corner. Similar to configuring NIC Bonding, the current page will switch to the **Interface** tab page, prompting the user to confirm any of the LAN1 or LAN2 settings before proceeding.

🔅 Network & Conr	nectivity 🖅 🛠 👘
Network Settings	General Interface NIC Bonding
• Bond0	Configure Link Aggregation
	NEXT
🔅 Network & Conr	nectivity 📼 🏹 🛠 - 🍾
Network Settings	Please save the interface configurations to finish setting up network.
 LAN1 LAN2 MGMT 	IPv4 Manual DHCP Address Subnetwork Mask
	Gateway

2. After confirming the **Interface** settings, click the **V** icon to continue.



3. Select the bond interface to delete by pressing the 🖸 icon on the front of the interface.



4. After pressing the \bigcirc icon the bond interface will be deleted.







The LAN1 and LAN2 interfaces originally configured for bond0 will be viewable again in the Interface tab.









Configure the HTTP Port

HTTP is enabled by default. Go to **Atlas Settings** to configure the HTTP port. The following options can be configured:

- Enable: Enables or disables the HTTP protocol.
- Port Number (HTTP): Configures the port number of HTTP.

Enable HTTPS Protocol

Users can enable or disable secure connection, configure port number and force HTTPS. The following options can be configured:

- Enable: Select the check box to enable HTTPS.
- **Port Number:** Configures the port number of HTTPS.
- Force Secure Connection Only: Enables or disables force secure connection option (HTTP will automatically redirect to HTTPS).

3.3.6 Configure SNMP

?		R 🖸 🛱 🎢
🔅 Network &	Connectivity	₽ ▼ ★ 6
SNMP		
Name	Server name	
Location	The location, e.g., office	
Contact	E-mail or telephone	
Service		
SNMPv1/SNM Community	Pv2c enabled	
SNMPv3 enab User Password	led	
Comfirm pass	word	
ᢙ	🗰 🕸 🔿 🛛	Dashboard

Set up SNMPv1/SNMPv2c and SNMPv3

SNMP is disabled by default. Go to **SNMP** to configure SNMP. The following options can be configured:

- Name: Enter a server name (optional but recommended).
- Location: Enter a description of the location (optional but recommended).
- **Contact:** Fill in contact information such as email or telephone number (optional but recommended).

For SNMPv1 and SNMPv2c

- SNMPv1/SNMPv2c enabled: Enables or disables SNMPv1/SNMPv2c.
- **Community:** After enabling SNMPv1/SNMPv2c, specify a community name here. Default is public.

For SNMPv3

- **SNMPv3 enabled:** Enables or disables SNMPv3.
- User: Enter the SNMPv3 username (required field).
- **Password and Confirm Password:** Enter the SNMPv3 password (required fields).





3.3.7 Install Security Certificates

Upload a New Security Certificate

Go to **Security** to install a new certificate. The system comes with a default security certificate. Users can also upload a new security certificate and replace the default one. The following options are available:

- Private key: Allows users to upload private key.
- Certificate: Allows users to upload security certificate.
- CA Bundle (Optional): Allows users to upload CA bundle.

50





3.4 System & Devices

3.4.1 Locale Date/Time

?		()	
🔅 System & D	Devices	39 루 ⊍	٢
Locale Date/Ti	me		
Date & Time 5	/5/2017 📩 11		
Set date and ti	ime automatically [
Locale			
Country	Taiwan		
Time zone	Asia/Taipei		
			3
	🗰 🕸 🕥	Dashboard	

Configure the Date & Time of the System

Go to **System & Devices** > **Locale Date/Time** to see the list of system date and time options. The following options are available:

- Manual Date & Time: Allows users to set the date and time manually.
- Set date and time automatically: Enables or disables automatic time synchronization with NTP server.

Locale Settings

- **Country:** Allows users to select the country region.
- Time Zone: Allows users to select the time zone.

3.4.2 Email Notifications of Events



Set up Email Notifications of Events

Go to **System & Devices** > **Notification Settings** and click the <u>Not</u> <u>configured yet</u> text to open the configuration page for setting up email.

The email configuration page is used to set up an external mail server, which requires an SMTP server.







Using Gmail as an example, please refer to the information in <u>https://support.google.com/a/answer/176600?hl=en</u> to fill out the SMTP settings required for sending email notifications.

The image below uses TLS secure connection with the port number 587 as an example.

🔅 System & Devices 🚱	
Notification Settings	
smtp.gmail.com	^
SMTP Port	
587	_
Username	
your_account	
Password	
Security Type	
TLS	•
TEST MAIL	

After completing the email setup, click **TEST MAL** to test the email connection. If the email setup was successful, **TEST PASSED** will be shown.

¥	💽 System & Devices 💮	F () ()
I	Notification Settings	
	smtp.gmail.com	^
	SMTP Port	
	587	
	your_account	
	Password	
	Security Type	
	TLS	•
	V TEST PASSED	



The **E-mail** check box can be selected after completing the email setup.



Specify the Type of Log Events for Notifications

The type of log events that will be notified through email can be selected under the **Log event** drop-down list. The log events are classified as follows:

- **Critical:** The highest classification level of log information.
- Warning: Includes log information from Critical.
- All: Includes all log information of every event. (Default setting)





Include or Exclude Notification of System Power On/Off Event

Select the **Power On/Off** check box to allow the NAS system to send email notifications of system power on/off events.



Enable the Notification by Email Option for the User Account

After completing the settings for notification, each user needs to go to **Profile** > **Account** to select whether or not they would like to receive notification by email.

	(admin)	
Account	Language	Reboot	() Shutdown	
Current Pa New Passw Confirm Pa	ssword vord assword			
Email Receive No	ad	min@example. nil OYe	.com s ONo Su	ubmit



3.4.3 Configure Wake-on-LAN



Enable Wake-on-LAN Function on the Network Interfaces

Go to the **Power Management** > **Wake-on-LAN** tab and select the LAN port to enable the Wake-on-LAN function. The enabled port can receive Wake-on-LAN magic packets from devices within the same network subnet.



Note: The Management (MGMT) port does not support Wake-on-LAN function.







Configure the Time and Day To Start and Shutdown the System

Go to the **Power Management** > **Power Scheduler** tab to enable scheduled system startup and shutdown. The power scheduler page provides a time slot for system startup and system shutdown. The following options can be configured:

- **Startup:** Configures the day and time to power on the system. The day can be set to daily or a particular day of the week.
- **Shutdown:** Configures the day and time to power off the system. The day can be set to daily or a particular day of the week.

3.4.5 Restore Default Settings



Use System Recovery to Restore Factory Default Settings

Go to **System Recovery** and select **Factory default**. The **Factory default** option will restore all the system settings to factory defaults. The system will reboot after restoring to default settings.



Note: Volumes created and data stored in the hard drives will not be erased.

System Recovery Confirmation Message

A warning message, notifying users that all settings will be reverted to factory defaults, will be displayed before the factory restore takes place. Please be certain before proceeding.





CHAPTER 4: MANAGE NAS WITH BUILT-IN APPLICATIONS

4.1 Using Storage Manager for Disk Management

Storage Manager is a built-in disk management application. With the application, users can manage disk drives as well as create and manage RAID volumes. The following information in this section provides detailed explanation of each menu page in the application.

4.1.1 How to Create RAID Volumes

Go to the **RAID** information page and select any unused disk drives for creating RAID volume.

Storage Manager	지금 사람들 것이 같은 데이트를 통하는 데 가슴을 넣고 있는	- 🗆 ×
		ę
working	Create new volume Select Disk Members	
working	Selected Plugged Plugged Unavailable	
	Select RAID Type	erhead
	Default Mode JBOD 5.9 GB/ext4	
	✓ Manual Mode	
÷	Quick RAID	

- Select Disk Members: The disk drives installed on the NAS system will be graphically represented here. Users can select which disk drives will be members for configuration.
- Select RAID Type: Users can choose the type of RAID. There are two modes that can be selected: **Default** and **Manual**.
 - Default Mode: The system will automatically determine the optimal setting based on the number of disks selected by the user.

 Manual Mode: Users can manually configure their preferred RAID level and file system setup.

Storage Manager				– 🗆 ×
		RAID	B	. ₽
working	Select Disk Members	ged O Selected O Free lugged O Unavailable		Í
	Select RAID Type	Unused	Space 📕 Available Space 📕	Redundancy Overhead
	Oefault Mode RAID	5	11.7 GB/ext4	5.9 GB
	✓ Manual Mode ⊗			
	JBOD			17.6 GB
	RAID 1	5.9 GB		11.7 GB
	RAID 5		11.7 GB	5.9 GB
•	Quick RAID			Start
Contractor of the local division of the	Statement of the local division of the local	The second se	the second second	

• **Quick RAID:** Users can select this option to increase the RAID creation speed. After completing the settings shown above, click **Start** to begin the RAID creation.



4.1.2 View and Manage Disk Drives

The **Disk Information** page provides configuration options and information of all the disk drives installed on the NAS system. In addition, each disk drive displayed here has various menu tabs for displaying basic information, performing quick diagnostics and configuring advanced settings.



Profile Tab

Displays the device model, serial number, firmware version and type of disk drive.



Measurement

Displays the capacity, sector size, rotation speed and SATA version of the disk drive.



Temperature

Displays the current temperature of the disk drive. Celsius or Fahrenheit display format can be selected.



Quick Test

Performs a quick diagnostic test on the disk and displays the result.



4.1.3 Advanced Disk Drive Settings

Advanced disk drive settings can be accessed in the **Advanced Option** menu. The following advanced settings are available:

Full Test

Performs a full diagnostic test on the disk drive and displays the result. This full diagnostic test can check for bad sectors or abnormal errors.



Test Report

Detailed test report of the full diagnostic test result.

✿ Advanced Options ⊘					ራ	₿	Ð	
t Report							Â	
ID	Attribute	Value	Worst	Threshold		Raw Value		E.
1	Raw_Read_Error_Rate	100	100	62	0			^
2	Throughput_Performance	100	100	40	0			
3	Spin_Up_Time	222	222	33	1			
	Adva t Report ID 1 2 3	Advanced Options t Report ID Attribute 1 Raw_Read_Error_Rate 2 Throughput_Performance 3 Spin_Up_Time	Advanced Options S t Report ID Attribute Value 1 Raw_Read_Error_Rate 100 2 Throughput_Performance 100 3 Spin_Up_Time 222	Advanced Options S t Report ID Attribute Value Worst 1 Raw_Read_Error_Rate 100 100 2 Throughput_Performance 100 100 3 Spin_Up_Time 222 222	Advanced Options ID Attribute Value Worst Threshold 1 Raw_Read_Error_Rate 100 100 62 2 Throughput_Performance 100 100 40 3 Spin_Up_Time 222 222 33	Advanced Options S t Report ID Attribute Value Worst Threshold 1 Raw_Read_Error_Rate 100 100 62 0 2 Throughput_Performance 100 100 40 0 3 Spin_Up_Time 222 222 33 1	Advanced Options (Image: Construct on the second on the	Advanced Options () Value Worst Threshold Raw Value 10 Attribute Value Worst Threshold Raw Value 1 Raw_Read_Error_Rate 100 100 62 0 2 Throughput_Performance 100 100 40 0 3 Spin_Up_Time 222 222 33 1

Disk Wipe

Formats the disk drive. All data contents will be erased. Please proceed with caution.



4.1.4 View RAID Information

After creating the RAID volume, the **RAID** information page will show RAID information such as volume capacity and volume health.



In addition, this page displays all the RAID lists currently available and their corresponding information, which includes the following:

- Volume Name: Name of the RAID volume.
- **Disk Members:** A graphical image displaying which disk drives are used for the RAID volume.
- Level: The type of configuration currently used for the RAID volume, such as JBOD, RAID1 and RAID5.
- File System: The file system of the RAID volume supports ext4.
- Last Check: The last time that the file system of RAID volume was checked.
- **Volume Capacity:** The total capacity of the RAID volume and the current used space.
- **Volume Health:** The current health status of the RAID volume. The following states are available:
 - Healthy: The RAID volume is in healthy condition. No abnormal errors are detected.

- Degraded: The RAID volume is degraded. This indicates that there may be an abnormal condition or a failed disk drive. It is recommended that the abnormal disk drive should be replaced and the RAID volume should be rebuilt to avoid any potential data loss.
- Recovering: The RAID volume is currently being repaired. Please wait for the repair process to complete before proceeding with other operations.
- Damaged: The RAID volume is damaged and can no longer read or write to the volume. Please contact your administrator for assistance.

4.1.5 How to Remove a RAID Volume

Click the **Remove** button on the upper-right corner of the window. A pop-up confirmation window will appear asking the user to enter **Yes** (case sensitive) to confirm removal. After entering **Yes**, click the **Confirm** button to remove the RAID volume.



4.2 Using the Data Vault File Manager App

Data Vault is a built-in file manager application that allows users to manage files on the NAS directly in the NAS web management interface.



Item	Description
Refresh	Refreshes the page to show the most recent content.
Volume List	Displays the volumes on the NAS in hierarchical tree
	structure.
Content Pane	The following information may be displayed,
	depending on the user's actions:
	 The content of the current selected folder.
	 The menu screen for creating new folders.
	 The menu screen for editing folders.
	 The preview screen for photos and videos.
4.2.1 View Volume List

If no volumes exist in the NAS, the content pane will display the following notification message: No volume exists, please create a new volume first.

Data Vault					×−4.□	×
C						
	Name	•	Size	Created Time	Shared	
						^
	Nov	volumo oviste pla	aso croato a pr	w volumo first		
		volume exists, pie	ase create a m	ew volume mst.		
	4)	•

The content pane displays files within a selected folder and provides file viewing. However, only certain file formats are supported for file viewing.

Expand & Collapse Folder

Click the folder icon to expand or collapse the folder.



Add Folder in Root Directory

Moving the mouse over the volume name will show the add "+" option. (The root Volume folder cannot be removed.)







Add & Remove Subfolder Options

Moving the mouse over the subfolder name will show the add "+" and remove "-" options.

🗟 Vo	olume 1	
6	home	
	o admin	
Ö	shares	+-
Di Vo	olume 2	

4.2.2 Edit/Create/Delete Files & Folders in the Content Pane

The content pane will display all the files of the current selected folder (does not include hidden files).



Column Headings

The column headings include the following: Name, Size, Created Time and Shared.

Click the heading to sort the contents based on that heading. Please note that the **Size** and **Shared** column are not available for files and folders respectively.

The **Shared** column will display a \square Windows icon or @ FTP icon to show whether the folder has enabled or disabled Windows or FTP file sharing. Grayed out icons \square show that Windows and FTP file sharing are disabled for that folder.

68

Right-click on the empty area of the content pane to bring up the **Add** new folder option.

Name 🔺	Size	Created Time	Shared
o Cats		2017/12/11 11:34:21	- 0
DSC_1089.JPG	273.02 KiB	2017/12/11 11:33:36	
FB_IMG_13514302282634743.jpg	449.23 KiB	2017/12/11 11:32:58	
http://www.action.com/action/a	1.72 MiB	2017/12/11 11:33:22	
MOV_0508.mp4	77.28 MiB	2017/12/11 11:27:19	
o Personal		2017/12/11 11:18:26	
story_mapping.pdf	198.81 KiB	2017/12/11 11:27:45	
o Travel		2017/12/11 11:34:40	<u>e</u>
+ Add			

Right-click on a folder to bring up the **Edit** and **Remove** folder options.

Name	▲ Size	Created Time
o Cats		2017/12/11 11:34:21
DSC_1089.JPG	273.02 KiB	2017/12/11 11:33:36
FB_IMG_13514302282634743.jpg	449.23 KiB	2017/12/11 11:32:58
https://www.action.org/action/	1.72 MiB	2017/12/11 11:33:22
MOV_0508.mp4	77.28 MiB	2017/12/11 11:27:19
o Personal		2017/12/11 11:18:26
story_mapping.pdf	198.81 KiB	2017/12/11 11:27:45
ò Travel		2017/12/11 11:34:40
🖍 Edit		
— Remove		

Right-click on a file to bring up the **Display** and **Remove** file options. (Some file formats may not be supported for viewing.)

Name	▲ Size Created Time
o Cats	2017/12/11 11:34:21
DSC_1089.JPG	273.02 KiB 2017/12/11 11:33:36
FB_IMG_13514302282634743 ing	449.23 KiB 2017/12/11 11:32:58
► IMG_2014 □ Display	1.72 MiB 2017/12/11 11:33:22
MOV_050 — Remove	77.28 MiB 2017/12/11 11:27:19
o Personal	2017/12/11 11:18:26
story_mapping.pdf	198.81 KiB 2017/12/11 11:27:45
o Travel	2017/12/11 11:34:40

4.2.3 Creating a New Folder

Enter a folder name for the new folder (required field). Please note that the folder name is limited to 255 characters; it is not allowed to start with a dot (.) and cannot contain any of the following special characters: "# * + , / : ; < = > ? [] %.



Select the **Sharing** check box to enable the file sharing options for Windows and FTP.

• Volume 1/P	hotos > Create	
Folder name	New	
Sharing 🔲		
Share name	Please enter the share name	Read only 🗌
📒 Windo	Enable Allow anonymous	
🧕 FTP	Enable	

When **Sharing** is selected, enter a share name for the shared folder (required field when **Sharing** is enabled). Share name is case insensitive and limited to 80 characters; it is not allowed to start with a dot (.) and cannot contain any of the following special characters: " $\# * + , / : ; < = > ? [\] %.$



Select the **Read only** check box to only allow read access (applies to both Windows and FTP file sharing).

The Windows and FTP file sharing options can be separately or simultaneously enabled by selecting their respective check boxes.

Sharing 🔲		
Share name	new	Read only
📒 Windo	ws Enable I Allow anonymous I	
🧕 FTP	Enable 🔳	

For Windows file sharing, the **Allow anonymous** check box can be selected to allow users to access public shared folders without the need to provide login username and password. Clearing this check box will require users to input login username and password when accessing public shared folders.

Click the path name in green to return to the content pane of the folder one level up.



4.2.4 Editing Folders

The file sharing options and **Share name** of a folder can be edited in the edit folder page. However, the folder name cannot be changed. For details on how to set up file sharing and share name, please refer to section 4.2.3.

Data Vault	– – ×
Data Vault	✓ Volume 1/Photos > New > Edit Folder name New Share name New Enable Allow anonymous Imable Imable
	 ▲ Folder name is limited to 255 characters; it is not allowed to start with dot(.) and can not contain any of the following special characters: # # + , / :; < = > ? [\] % Share name is case insensitive and limited to 80 characters; it is not allowed to start with dot(.) and can not contain any of the following special characters: # # + , / :; < = > ? [\] % APPLY

Click **RESTORE** to reset the folder settings back to default.

4.2.5 Deleting Files and Folders

To delete a file or folder, right-click the file or folder in the Volume List and select **Remove**.

Name	▲ Size	Created Time
o Cats		2017/12/11 11:34:21
DSC_1089.JPG	273.02 KiB	2017/12/11 11:33:36
FB_IMG_13514302282634743.jpg	449.23 KiB	2017/12/11 11:32:58
https://www.action.com/action/	1.72 MiB	2017/12/11 11:33:22
MOV_0508.mp4	77.28 MiB	2017/12/11 11:27:19
o New		2017/12/11 11:48:45
👌 Personal		2017/12/11 11:18:26
story_mapping.pdf	198.81 KiB	2017/12/11 11:27:45
ö Travel		2017/12/11 11:34:40
🖍 Edit		
— Remove		

4.2.6 Access Rights of Users' Home Directory

Each user account created by the administrator will also create a folder with the same name as the username in the *<primary volume>/home* directory by default. In the example below, the user "**test**" has a folder named test with the following pathname: *Volume 1/home/test*. (Refer to section 3.2.3 for more details on user account setup.)



This is a special folder in which file sharing is enabled for its associated user, the owner of the folder. Users can access their home directory through FTP or Samba, no additional file sharing setup is needed.

If the user wishes to share the folder to other users, please refer to section 4.2.4 for instructions.



4.2.7 Previewing Images

Right-click on an image file in the Volume List and select **Display** to preview the image. The image formats currently supported are BMP, JFIF, JPEG, GIF, PNG and SVG.





4.2.8 Previewing Videos

Right-click on a video file in the Volume List and select **Display** to preview the video. The video format currently supported is MPEG4.



If the format of the image or video file selected is not supported, the following message will be displayed: The file format is not supported yet.



4.2.9 Limitations for Folder Name and Share Name



Note: When naming the folder name and share name, please take note of the following limitations:

- Folders within the same directory level cannot share the same folder name (lowercase and uppercase differences are allowed). However, subfolders located in different directory levels can share the same folder name.
- Two or more folders cannot have the same share name, even if they are located in different directory levels (lowercase and uppercase differences are allowed).

4.3 Using Log Book to View Logged Events

The Log Book application is used to examine records in the log list of the NAS system.

4.3.1 How to View the Log Record

Open the Log Book app. The Logs page of the app allows users to browse through all the log records. The toolbar on top of the Logs page shows the available functions that can be executed. Pressing the Refresh button C will refresh the log information.

L	og Bo	ok						المرجو المرتطوط الم	×
								C	
١		Level	Date Time	Туре	User	IP	Service	Event	
		0	2017-05-15 10:33:07	user	admin	10.10.1.148	desktop	O User admin logs in from ▲	
		0	2017-05-15 09:00:42	user	admin	10.10.1.148	desktop	📎 User admin logs in from	
		8	2017-05-12 20:16:02	system	SYSTEM	127.0.0.1	network	Sile not exists, error: /tm	
		0	2017-05-12 10:58:06	user	admin	10.9.1.140	desktop	User admin logs in from	
		0	2017-05-11 09:13:27	user	admin	10.10.1.176	desktop	📎 User admin logs in from	
		0	2017-05-10 10:55:00	user	admin	10.10.1.172	desktop	User admin logs in from	
		0	2017-05-09 17:34:35	user	admin	10.10.1.152	desktop	📎 User admin logs in from	
		8	2017-05-09 16:49:30	system	SYSTEM	127.0.0.1	network	Sile not exists, error: /tm	
		0	2017-05-09 11:43:09	user	admin	10.10.1.141	desktop	⊘ User admin logs in from	
		0	2017-05-08 20:24:04	user	admin	10.10.1.148	desktop	📎 User admin logs in from 🖕	
	4	C						•	
	K <	1	/805 > > Pe	er page 10	•	8	13 🥻	3 (1) 8028 Total: 8044	

Column Headings

The log table provides the following column headings:

- Level: Severity level of the event. Classified into the following 3 categories:
 Information, A Warning and S Error.
- Date Time: The date and time of the log event.
- **Type:** The classification of the event. The classifications include user type and system type.
 - User Type: Log event triggered by users, includes both admin and guest users.
 - **System Type:** Log event triggered by the NAS system.



- User: Displays the type of user, which can include admin or guest users.
 If the log event is triggered by the system, the label "system" will be shown here.
- **IP:** If the log event is user type, this column will display the source IP address of the user. If the log event is system type, this column will display the IP address 127.0.0.1 (indicating that it originated from the NAS system itself).
- **Service:** Indicates the type of service this log event originated from. (Desktop, Network, Samba, etc.)
- **Event:** Detailed description of the log event.
 - Click the arrow icon to expand and view the complete description, or to collapse and hide the information.

Ĩ	.og Boc	ok		, X.				×0-1
								Logs
								G
		Level	Date Time	Туре	User	IP	Service	Event
		0	2017-05-15 10:33:07	user	admin	10.10.1.148	desktop	📎 User admin logs in from 📤
		0	2017-05-15 09:00:42	user	admin	10.10.1.148	desktop	Suser admin logs in from
		8	2017-05-12 20:16:02	system	SYSTEM	127.0.0.1	network	> File not exists, error: /tm
		0	2017-05-12 10:58:06	user	admin	10.9.1.140	desktop	\odot
		Use	r admin logs in from 10.	9.1.140 suc	cessfully.			
		0	2017-05-11 09:13:27	user	admin	10.10.1.176	desktop) User admin logs in from
		0	2017-05-10 10:55:00	user	admin	10.10.1.172	desktop	Subser admin logs in from
		0	2017-05-09 17:34:35	user	admin	10.10.1.152	desktop	📎 User admin logs in from
		8	2017-05-09 16:49:30	system	SYSTEM	127.0.0.1	network	🕥 File not exists, error: /tm 🖕
	4							•
	K <	1	/805 > > Pe	er page 10	¥	8	13 🤷	3 (i) 8028 Total: 8044

4.3.2 Using the Toolbar and Status Bar

The toolbar on the lower-left corner of the Logs page lists the display options for browsing the log.

.og Bo	ok			34.8			
_	/	/				_	
							C
	Level	Date Time	Туре	User	IP	Service	Event
	0	2017-05-15 10:33:07	user	admin	10.10.1.148	desktop	User admin logs in from
	0	2017-05-15 09:00:42	user	admin	10.10.1.148	desktop	Oser admin logs in from
	8	2017-05-12 20:16:02	system	SYSTEM	127.0.0.1	network	Sile not exists, error: /tm
	0	2017-05-12 10:58:06	user	admin	10.9.1.140	desktop	Oser admin logs in from
	0	2017-05-11 09:13:27	user	admin	10.10.1.176	desktop	Oser admin logs in from
	0	2017-05-10 10:55:00	user	admin	10.10.1.172	desktop	O User admin logs in from
	0	2017-05-09 17:34:35	user	admin	10.10.1.152	desktop	Oser admin logs in from
	8	2017-05-09 16:49:30	system	SYSTEM	127.0.0.1	network	Sile not exists, error: /tm
	0	2017-05-09 11:43:09	user	admin	10.10.1.141	desktop	Oser admin logs in from
	0	2017-05-08 20:24:04	user	admin	10.10.1.148	desktop	Oser admin logs in from
	•						•
KK	1	/805 >>I Pe	er page 10	•	e e e e e e e e e e e e e e e e e e e	13	3 (1) 8028 Total: 804
				0			V

Item	Description
1	Go to the first page.
2	Go to the previous page.
3	Go to the next page.
4	Go to the last page.
5	Displays the current page and total number of pages. Enter the page number in the current page field to navigate to that page.
6	Drop-down list to select how many log entries will be shown in one page. 10 or 20 entries can be selected.
7	The status bar on the lower-right corner of the Logs page lists the sum of Error, Warning and Information logs, as well as the total number of logs.



4.4 Using Software Center to Manage System Firmware and Software

The Software Center application allows users to update firmware for the Atlas OS and install additional add-on packages. Depending on the type of environment where the NAS system is implemented, add-on packages can be installed through Software Center to enable additional functions.

4.4.1 How to Update the Atlas Firmware

1. Before updating the firmware, go to the **OS** page and check the current firmware installed on the NAS sytem. The version is displayed as the title text as shown below:



2. Click the Solution on the left and select the Atlas OS firmware file to be uploaded to the NAS system.



3. After the firmware file has been selected, the filename and file size will be displayed in the text box on the right.



4. Press the **Start** button to begin uploading the file to the server. A progress bar will display the upload status in percentage.



5. Once the upload completes the NAS system will verify if the file is valid and then automatically begin the update process.



If the upload fails or the format of the file is incorrect, a failure message will be shown.





If the update is successful, a message will be shown to notify users to reboot the NAS system to complete the update process.





4.4.2 How to Install and Remove Software Packages

The **Package** page displays the packages installed on the system and packages that have been uploaded but have not been installed yet. Users can install or remove software packages in this page.



Types of Packages

Packages are currently classified into 2 categories:

- **Built-in Packages:** These are pre-installed in the system by default and cannot be removed. Therefore no uninstallation option is available (e.g., Storage Manager, Data Vault, Log Book, etc.).
- **Custom Packages:** Custom packages based on the users' requirements can be uploaded and installed (e.g., Live Watcher).



4.4.3 Examples of Different Package Types

Different types of packages provide different types of allowable operations.

Built-in Packages

Built-in packages that can be updated to newer versions but cannot be removed.



Uploaded Custom Packages

Packages that have been uploaded but have not been installed yet.







Installed Custom Packages

Additional packages that have been installed. These can be removed from the system.



Installed Custom Packages with Available Updates

Installed packages with available updates. These can be removed from the system.





CHAPTER 5: HOW TO USE WIDGETS

5.1 Dashboard Widget Panel

In the Dashboard Widget panel, there are three built-in widgets: System Guardian, Network Surveillance and Storage Care.



Enable and Disable Widgets on the Desktop Screen

Moving the mouse over the widgets will display their names and clicking the widgets will toggle them on and off from the desktop.







Users can also hover the mouse over the widget and click the \bigotimes button to close the window.





5.2 Monitor Hardware with System Guardian Widget

The System Guardian widget displays an overview of the hardware status of the NAS system. The widget provides four categories of monitoring: System State, CPU, RAM and Thermal. (Information in this widget is refreshed every few seconds.)

5.2.1 System State Page

The System State page is the default page when System Guardian is opened. It displays the current health status of the NAS system, based on the conditions of the CPU, RAM and system thermals.



The health status is indicated by the following levels:

- **Good:** The system is in good condition. (The system is operating within normal temperature range with low CPU and RAM usage. This is a possible indication that the system is idle and currently not being used.)
- **Normal:** The system is in normal condition. (All the system health parameters are within normal range. This is a possible indication that the system is in normal use.)
- **Warning:** The system is in busy state. (The system is operating slightly above the temperature range with high CPU and RAM usage. This is a possible indication that the system is under heavy load.
- **Bad:** The system is in critical condition. (The system is overheating excessively and experiencing OOM (Out of Memory) errors with the CPU usage reaching close to 100%. When this occurs, the system may not continue to function properly. It is recommended that the system should be restarted or inspected for repairs.



5.2.2 CPU Page

The CPU page displays information on the utilization of processor cores.



Average Processor Utilization

The icon in the center displays average utilization across the processor cores.

Individual Processor Core Utilization

The icons on the right display the utilization of each processor core, while the arrows can be used to scroll down or up to see additional processor cores.





5.2.3 RAM Page

The RAM page contains two display areas for RAM information.



RAM Status and Average Utilization

Information on the left displays the following:

- The length of the circular bar around the icon indicates the average utilization of system memory and system swap file in percentage.
- The text in the center of the circle icon describes the RAM usage status. The following descriptions are available: Good, Over Half, Full and OOM.

Detailed Information of System Memory and System Swap Usage

Information on the right displays the following:

- Total Memory: Total amount of physical memory in the system.
- Free Memory: Total amount of free physical memory.
- Total Swap: Total size of the system swap.
- Free Swap: Total size of the available system swap.





5.2.4 Thermal Page

The Thermal page provides temperature monitoring of system hardware.



CPU, System and HDD Monitoring

The types of information monitored include the following:

- CPU, System and HDD temperature readings.
- Each item features a circular bar showing current temperature and a fan icon showing current fan status. ("Fanless" will be displayed if the NAS system is a fanless model.)
- The arrows can be used to scroll left or right to see other monitored items.
- The fan status includes the following: Normal, Slow, Fast, Error, Broken and Fanless.
- The ^C and ^F icons allow switching between Celsius and Fahrenheit temperature readings.



5.3 Monitor Network Traffic with Network Surveillance

The Network Surveillance widget is a tool used to monitor the network traffic between the NAS system and network devices. The widget contains three types of network statistics: Quality Analysis, Upload/Download and Connections. (Information in this widget is refreshed every few seconds.)

5.3.1 Quality Analysis Page

The Quality Analysis page provides information on the connection status and network packets. This is the default page when the widget is opened.



Connection Status and Packet Statistics

- Information on the right includes network statistics of dropped packets and CRC error packets.
- Information on the upper-right corner displays 4 different levels of warning messages, based on the network statistics obtained. The 4 levels of warning messages include Good, Warning, Bad and Error.





5.3.2 Upload/Download Page

The Upload/Download page provides a network traffic graph that displays the upload and download speeds.



Navigating the Graph

- The left and right arrow buttons on the upper-right corner allow users to switch between different types of connections including LAN, WAN and Total (the total sum of all connections).
- The R button on the left indicates that the information displayed here is in real-time and refreshed every 5 seconds.
- The white line indicates the download (write) speed, which is also equivalent to the upload speed of users sending data (write) to the NAS system.
- The yellow line indicates the upload (read) speed, which is also equivalent to the download speed of users accessing data (read) from the NAS system.

Moving the mouse over the line in the graph will show the download and upload speed at that time (x axis).





5.3.3 Connections Page

The Connections page displays details of all the current client connections to the NAS system.

₿14	User	root	Source IP	::ffff:10.11.1.61
	Service	telnetd	Port	23
2 <	User	nobody	Source IP	10.11.1.61
	Service	nginx	Port	80
3 <	User	nobody	Source IP	10.11.1.40
	Service	nginx	Port	80
4	User	nobody	Source IP	10.1.1.167
	Service	smbd	Port	139

View Details of Client Connections

- Four types of information are shown for each connection: User, Service, Source IP and Port.
- If an anonymous user is logged into the system with no user account, "nobody" will be shown.

5.4 Monitor Storage Devices with Storage Care

The Storage Care widget monitors and displays storage information and health status of the storage devices in the NAS system. The widget provides three categories of monitoring: Summary, Volume and Disk.

5.4.1 Summary Page

The Summary page shows the current volume status and disk status of the storage devices.

Storage Care	
	Good Volume Disk
Summary	Volume Disk
	Warning Volume Disk
(j)	Frror

The volume status and disk status are indicated by the following levels:

- Good: All the volumes and disk drives are in good condition.
- **Warning:** One of the volumes or disk drives is in warning state but not in any of the error states.
- Error: One of the volumes or disk drives is in error state.

When a volume or disk drive is in warning or error state, the corresponding button will light up orange or red respectively. Users can click the button to go to the respective page.

5.4.2 Volume Page

The Volume page displays information on the volume usage and status.

Storage Care	Storage Care
120 GB 60 GB	60 GB
0.1% 62 ME 6 GB	0.1% 54 MB
Healthy Healthy	Degraded
Volume 4 JSOD JBOD	Volume 3 RAID 1
Summary Volume Disk	Summary Volume Disk
Storage Care	Storage Care
30 GB 120 GB	60 GB
0.2% 46 MB 0.1% 62 MB	
Healthy Damaged	Recovering 57.2%
Volume 1 JSOD JBOD	Volume 3 RAD1
Summary Volume Disk	Summary Volume Disk

Volume Information and Volume Status

The volume information and volume status contain the following details:

- Total storage capacity and the percentage of used storage space.
- The size of the used storage space.
- The current volume status. The volume status includes the following: Healthy, Degraded, Damaged and Recovering.
- The volume name.
- The RAID level.

5.4.3 Disk Page

The Disk page provides status information of the disk drives in the system.

Storage Care	Storage Care
12/08/17 14:49	Walting Clock N/A
Good Disk 2 N/A	
Summary Volume Disk	Summary Volume Disk
Storage Care	Storage Care
Error Disk 3 Last test N/A	Busy Disk 1 Testing 10%
	Good Disk 2 Last test N/A
Summary Volume Disk	Summary Volume Disk

Disk Status and Time of Last File System Check

The disk information includes the following details:

- The current disk status. The disk status includes the following: Good, Warning, Error and Busy.
- The tray number of where the storage drive is installed in the NAS system.
- The date and time of last file system check.